



ASSIGNMENT OF BENEFITS

Excelsior accepts most insurance carriers. We encourage all clients to review the benefits and requirements of their specific insurance plan. Your health plan may require you to be responsible for co-pays, co-insurance, deductibles and non-covered services. Excelsior will review your insurance eligibility and benefits to ensure we have the most accurate information to support you in your services and coverage.

Financial Responsibility

All professional services rendered are charged to the patient and are due at the time of service, unless other arrangements have been made in advance with our business office. Necessary forms will be completed to file for insurance carrier payments.

Assignment of Benefits

By assigning medical benefits to which you are entitled, you have authorized your insurance carrier(s), including Medicaid, private insurance and any other health/medical plan, to issue payment check(s) directly to Excelsior for medical services rendered to yourself and/or your dependents regardless of your insurance benefits, if any.

When you request medical and/or behavioral health services from Excelsior on behalf of yourself and/or your dependents, you are financially responsible for any and all charges incurred in the course of the services authorized. Excelsior will bill the insurance provider you identify, it is important that you provide Excelsior with any changes you have to your insurance coverage/carrier.

Fees are due and payable on the date that services are rendered. All such charges incurred should be paid in full immediately upon presentation of the appropriate statement.

Your Health Information

The HIPAA Privacy Rule allows for the disclosure of Protected Health Information (PHI) during common payment activities. Excelsior may disclose your PHI in order to obtain payment or be reimbursed for services. This may include providing information to a third party payer, or, in the case of unpaid fees, submitting your name and amount owed to a collection agency. Please refer to the Excelsior Notice of Privacy Practices for further detail pertaining to use and disclosure of Protected Health Information.